

Operational Plan 2016-2017

Social		
A community which is Actively Maintaining Practices which ensures Environmental Sustainability.		
Outcome	Strategies	Measure
Further Development of Green Energy Opportunities	Lobby relevant agencies to take advantage of the natural resources for the production of energy in the Shire.	Number of lobbying activities
	Actively encourage and promote renewable energy use within the shire.	Production Capacity of Green Energy Operations
The Pest Animals/Plant status of the Shire is Improved	Maintain currency of relevant pest animal and plants management plans.	Percentage of statutory plans that are up to date
	Management plans are developed and implemented to protect the environment	Percentage of Management plans targets that are met
	Engage with regional bodies and participate in the development of regional environmental management plans.	Number of regional environmental activities that Council is engaged in
Effective Animal Control within Communities	Ensure that local laws and other legislation are applied as required to ensure that effective animal control is maintained within towns.	Number of animal control complaints.
Protection of the Great Artesian Basin	Maintain up to date information on scientific developments with respect to the GAB.	Number of scientific developments that are not reported to Council
	Maintain membership of the great artesian basin committee.	GABC membership status
Towns which are Attractive, Green and Clean with a Community that takes Pride in their Homes and Towns.		
Recognition Through Tidy Towns Awards	Maintain membership of KABC and nominate annually	Number of awards.
Viable Community Fruit and Vegetable Gardens are Operating in Birdsville and Bedourie	Encourage the voluntary operation of community gardens within both towns.	Number of participants in a community garden program.
Effective Waste Management	Review the Shire Waste Management strategy	Percentage of waste management strategy actions completed within agreed time frames
A Community that Recognises the Value of Preserving the Unique Culture of the Area.		
Effective Management of Cultural Heritage and Native Title	Investigate the establishment of a cultural heritage management plan	Progress with the development of a cultural heritage management plan
	Progress the finalisation of ILUAs with Native Title holders as appropriate	Number of ILUAs not completed within two years of commencement
	Progress the implementation of ILUA's.	Implementation of measures identified in ILUA's

Outcome	Strategies	Measure
Financially Viable and Strongly Supported Traditional Social Events	Maintain support in accordance with Council's grants to community organisations policy.	Percentage of grants made in line with Council policy
Identification of Aboriginal Sites of Significance	Liaise with aboriginal groups to identify sites of significance	Instances of damage by Council works to unidentified aboriginal sites of significance
Preservation of Historical Sites and Artefacts	Establish and fund a plan for the preservation and display of historical sites and artefacts.	Progress with the development of plan for the preservation of historical sites and artefacts
A Community where the Cost of Living is Comparable to the South East of the State.		
The Cost of Living in the Shire is Reduced	Identify ways to reduce the cost of living.	Number of cost of living improvement opportunities identified
A Community With Affordable Access To The Full Range Of Transport Services And Facilities.		
A Reliable, Regular Air Service at Prices Comparable to Brisbane to Mt Isa Costs	Encourage use of the subsidies passenger air services	Number of air travel passengers movements in Shire
A weekly Freight Service at Prices Comparable to Brisbane to Mt Isa Freight Costs	Maintain bi-annual preferred freight supplier arrangements for Council and community freight	Cost and reliability of freight services
A Community With High Private Home Ownership In Which All Residents Are Appropriately Housed.		
Private Home Ownership Continues to Increase	Continue to make suitable housing stock available for private purchase	Percentage of dwelling units is private ownership
	Negotiate the acquisition of community housing stock from Queensland Government at nil cost	Finalise negotiations
A Motivated And Involved Community.		
Active and Well Resourced Community Groups	Maintain support in accordance with Council's Community Grants policy.	Number of community events
	Assist community groups to access grant funding.	Number of successful grant applications
The Shire's Youth are Actively Involved in the Community	Support the youth Council meetings and activities.	Number of youth involved in the youth council and its activities
	Continue to facilitate skills development activities for youth	Number of targeted youth development activities
A Safe and Crime Free Community.		
The Community Remains Safe and Crime Free	Continue to support police and emergency services in the Shire	Active SES members in each town
The Community Remains Safe and Crime Free	Maintain engagement with regional police service to ensure that police stations are staffed at all times, community needs are understood and policing is effective.	Number of engagement / lobbying activities
The Community Remains Safe and Crime Free	Maintain Local Disaster Management Plans and actively participate in DDC activities	Disaster management plan status
A Well Co-Ordinated And Co-Operative Group Of Businesses And Individuals That Deal With The Public Which Successfully Promotes The Community.		
Economic Development Plan Goals Have Been Achieved	Review the Economic & Tourism Development Plan	Percentage of EDP actions implanted within agreed timelines
Full Employment.		
The Employment Rate Maintained at More Than 95%	Make Council training activities available to community members if appropriate	Unemployment rate

Outcome	Strategies	Measure
	Facilitate the establishment of family day care opportunities	Number of family day care providers
Fully Operational Medical and Pharmacy Facilities Run by Quality Service Providers that Provide Appropriate and Affordable Access to on site GP's and other Specialist Medical Care		
A Community that is Fully Aware of and Responsible to Primary Health Care Needs	Implement health issues awareness activities in the workforce	Community Satisfaction with Health Service (Community Survey)
	Subsidise the cost of Council's bus for groups wishing to access specialist medical services.	Status of bus subsidy policy
	Lobby State health to provide half yearly dental visits	Number of lobbying activities
	Ensure the maintenance of visits by specialist health services. (cardio, ENT etc)	Number of instances of health professionals visits to the shire
Establish a Partnership with Central West Hospital and Health Board to Provide a Quality Health Service	Enter into a partnership and ensure facilities are maintained.	Progress with establishment of CWHH board as service provider
	Ensure service levels are maintained.	Frequency of service level review
Quality Health Infrastructure that meets Community Needs	Liaise with Qld Health in the upgrade of Health facilities in both towns including the provision of mortuary facilities in Birdsville.	Progress with additions to the Birdsville clinic
Ambulance Services Throughout The Shire and at Community Events are Retained	Continue to lobby QAS and Qld Health to provide ambulance services to community events.	Number of Lobbying activities
Quality Sporting Facilities.		
Well Maintained, Quality Sporting Facilities which meet Community Needs with Additional Facilities as Appropriate for the Communities	Council assist all clubs to submit their club facility plans.	Percentage of clubs that have submitted their club development plans
	Upgrade Bedourie Pool & Spa Facilities upon receipt of Grant Funding including the construction of a community gym on the site.	Facilities are renewed and constructed in line with subsidy guidelines.
Communication Access Comparable with South East Queensland		
Fibre Optic Cable (Including Mobile Phone Towers) is Connected From Boulia to Birdsville	Facilitate the delivery of optic fibre and 4G mobile services to Bedourie and Birdsville	Optic Fibre and 4G is delivered to both towns
Economic		
Land and Infrastructure Development that Facilitates and meets the Needs of the Growing communities.		
Town Planning Scheme which will Meet Community Needs and Growth into the Future	Regularly review the town planning scheme and ensure development applications are assessed in accordance with the scheme.	Number of Vacant Blocks available in each town
A Major and Sustainable Tourism and Events Industry		
Well Planned Tourism Initiatives	Review the tourism development plan (including events)	Tourism Plan reviewed
	Review Council's level of support for tourism and major events.	Review of Council support for tourism and major events

Outcome	Strategies	Measure
	Continue to work cooperatively with Barcoo and Boulia's shire to promote the Channel Country as a wider destination.	Joint promotion efforts
	Maintain membership of OQTA and RAPAD and other relevant tourism orientated associations.	Memberships maintained.
	Position Birdsville as a location for small to medium conferences.	Number of conferences attracted.
	Construct additional cabins and amenities in the Birdsville Caravan Park and short term budget accommodation facility in Graham St Birdsville to cater for larger events and overflow from the Caravan Park	Facilities are constructed and operational.
A Transport Network Maintained in Line with the Rest of the State.		
A Well Maintained Shire Road Network which meets the needs of the Road Users	Carry out works in line with works program	Percentage of planned works that are completed each year.
Airports and Services that Meet Community Requirements	Implement the development plans for Bedourie and Birdsville airports as funds allow.	Percentage of funded airport development works completed.
All Main Roads in the Shire are Bitument Sealed	Lobby State and Federal Government for road network improvement in line with Councils 20 year main roads improvement strategy.	% of Main roads in the Shire that are sealed
	Contribution up to 50% of costs to the sealing of main roads inline with budget constraints.	Availability of funds for contribution to Main roads sealing
Council is a Leader in the Region which Supports Regional Co-Operation, Resource Sharing and Partnerships		
Council Continue to Lead the Region in Co-operation and Resource Sharing	Cooperate with neighbouring Shires in resource sharing activities where mutually beneficial.	Number of resource sharing activities with neighbouring Shires
	Participate in regional purchasing arrangements with other Councils where appropriate	Number of regional purchasing initiatives Council has participated in.
	Participate in regional resource sharing and cooperation initiatives with other Councils where appropriate	Number of resource sharing activities on a regional basis
Council Leadership deliver Growing and Diversified Industries which provide ample Employment Opportunities to Shire Residents.		
An Economic Development Plan in place which Enables New Businesses to be Developed	Review the economic development plan	Percentage of the economic development plan actions implemented
	Identify and actively market available land stocks	Council land sales
Council is Recognised as the Sole Road Construction Provider in the Shire		
Maintain a Profitable Plant Operation	Review plant hire rates and performance periodically	Status of annual plant review
Council Owns and Operates a Quality Plant Fleet	Carry out plant changeover in accordance with plant replacement program	Percentage compliance with plant replacement program
Council Maintains its Sole Invitee Status for all	Lobby Federal and State to ensure NDRRA works are offered to Council	Number of lobbying activities undertaken

Outcome	Strategies	Measure
DMR and NDRRA Works	on a basis which does not negatively impact on Council	
Sustainable Quality Council Assets which meet Community Needs.		
Well Maintained Council and Community Assets with Additional Facilities as Appropriate for the Communities	Review assets management plans for Water, Sewerage, Buildings and Roads	Percentage of asset management plan actions implemented within agreed time frames
	Review Council service levels and benchmark against industry standards	Progress staged service level reviews
	Seek funding assistance for the development of new or renewal of facilities in line with the prioritised program as finance allows.	Percentage of grants that are aligned with Council strategy
Governance		
A Sustainable and Effective Organisation		
A Quality, Effective and Motivated Workforce	That Council develop and implement a comprehensive training and development plan for Councillors and staff which is aimed at delivering Council's strategic outcomes.	Progress with needs analysis review
	Conduct regular performance appraisals for all staff.	Percentage of staff with up to date performance review
	Promote the employment and development of local residents.	Percentage of staff that are local residents
	Maintain work practices in line with the Workplace Health & Safety Legislation.	Number of WHS incidents
	Implement practices across the organisation, which are in line with Council quality assurance system.	Ongoing compliance with QA system
	Review Councils Human Resources Policy to maintain its relativity to the new award and industrial relations legislation as amended.	Progress with attraction and retention review
Best Practice Corporate Governance	Maintain high standard of ethical conduct.	Frequency of ethical conduct and policy training
	Provide sufficient resources to facilitate effective governance.	Percentage of identified corporate governance strategies that are funded
	Provide adequate support and development opportunities to ensure that corporate skills and knowledge are current and leading edge.	Percentage of skills development program activities that are funded
	Develop and maintain a Risk Management Plan.	Progress with risk management program development and implementation
Effective Knowledge Management Systems and Policies in Place	Maintain an effective records management system which complies with legislative requirements.	Frequency of review of records management system and policy
	Maintain an effective information management system.	Percentage of IT plan actions that are implemented
	Develop, implement and maintain strategic IT plan taking into account the benefits provided by 4G and optic fibre.	Progress with IT plan development
Long Term Financial Sustainability	Maintain up to date and compliant financial management and reporting systems.	Number of matters raised in external audit
	Fund depreciation in line with Council's revenue policy and provide for asset	Compliance with asset management plan actions

Outcome	Strategies	Measure
	replacement in line with asset management plans.	
	Ensure that grant and subsidy income is maximised.	Percentage of grant applications that are successful
	Maximise internal/external revenue sources.	Annual revenue growth
	Continue to apply the Code of Competitive Conduct to nominated Council business activities.	Number of nominate business activities that do not have CCC applied
Quality Administration and Service which meets Customer Needs	That an external customer service operating framework be developed which ensures that customers receive a quality and positive experience when dealing with Council.	Progress with customer service charter development
	Provide adequate resources to ensure that administration and customer service functions are carried out effectively.	Level of resources applied to administration
	Ensure enquiries and customer requests are satisfactorily dealt with in a timely, appropriate manner.	Percentage of customer requests dealt with outside of targets
Effective Community Engagement	Develop and improve communications tools including Council website, community noticeboard, rates newsletter, annual report etc.	Progress with annual review and update of communication tools effectiveness