

## Operational Plan 2017/18

Social		
<b>A community which is Actively Maintaining Practices which ensures Environmental Sustainability.</b>		
Outcome	Strategies	Measure
Further Development of Green Energy Opportunities	Lobby relevant agencies to take advantage of the natural resources for the production of energy in the Shire.	Number of lobbying activities
The Pest Animals/Plant status of the Shire is Improved	Maintain currency of relevant pest animal and plants management plans in cooperation with relevant regional bodies.	Percentage of statutory plans that are up to date
Effective Animal Control within Communities	Ensure that local laws and other legislation are applied as required to ensure that effective animal control is maintained within towns.	Number of animal control complaints.
Protection of the Great Artesian Basin	Maintain membership of the great artesian basin committee.	GABC membership status
	Lobby to ensure that the GAB Bore capping program is continued	Lobbying opportunities undertaken
<b>Towns which are Attractive, Green and Clean with a Community that takes Pride in their Homes and Towns.</b>		
Recognition Through Tidy Towns Awards	Maintain membership of KABC and nominate annually	Number of awards.
Viable Community Fruit and Vegetable Gardens are Operating in Birdsville and Bedourie	Encourage the voluntary operation of community gardens within both towns.	Number of participants in a community garden program.
Effective Waste Management	Review the Shire Waste Management strategy in line with introduction of state wide container recycling scheme.	Review undertaken.
<b>A Community that Recognises the Value of Preserving the Unique Culture of the Area.</b>		
Effective Management of Cultural Heritage and Native Title	Progress the finalisation of ILUAs with Native Title holders as appropriate	Number of ILUAs not completed within two years of commencement
	Progress the implementation of existing ILUA's.	Implementation of measures identified in ILUA's
Financially Viable and Strongly Supported Traditional Social Events	Maintain support in accordance with Council's grants to community organisations policy.	Percentage of grants made in line with Council policy
Identification of Aboriginal Sites of Significance	Liaise with aboriginal groups to identify sites of cultural significance to avoid future disturbance.	Instances of damage by Council works to unidentified aboriginal sites of significance
Preservation of Historical Sites and Artefacts	In consultation with traditional owners develop a plan for the preservation and display of historical sites and artefacts.	Progress with the development of plan for the preservation of historical sites and artefacts
<b>A Community where the Cost of Living is Comparable to the South East of the State.</b>		
The Cost of Living in the Shire is Reduced	Identify ways to reduce the cost of living for residents within the shire.	Number of cost of living improvement opportunities identified

Outcome	Strategies	Measure
<b>A Community With Affordable Access To The Full Range Of Transport Services And Facilities.</b>		
A Reliable, Regular Air Service at Prices Comparable to Brisbane to Mt Isa Costs	Encourage use of the subsidised passenger air services	Number of air travel passengers movements in Shire
A weekly Freight Service at Prices Comparable to Brisbane to Mt Isa Freight Costs	Liaise with freight providers to provide regular freight deliveries from Mount Isa, Brisbane and Adelaide for Council and community freight	Cost and reliability of freight services
<b>A Community With High Private Home Ownership In Which All Residents Are Appropriately Housed.</b>		
Private Home Ownership Continues to Increase	Continue to make suitable housing stock available for private purchase	Percentage of dwelling units is private ownership
	Negotiate the acquisition of community housing stock from Queensland Government at nil cost	Finalise negotiations
<b>A Motivated And Involved Community.</b>		
Active and Well Resourced Community Groups	Maintain support in accordance with Council's Community Grants policy.	Number of community events
	Assist community groups to access grant funding.	Number of successful grant applications
The Shire's Youth are Actively Involved in the Community	Review how youth can best be involved in community activities	Number of youth involved in the Community activities
<b>A Safe and Crime Free Community.</b>		
The Community Remains Safe and Crime Free	Maintain active and well resourced SES groups in Bedourie and Birdsville	Active SES members in each town
	Maintain engagement with regional police service to ensure that police stations are staffed at all times, community needs are understood and policing is effective.	Number of engagement / lobbying activities
	Maintain Local Disaster Management Plans and actively participate in DDC activities	Disaster management plan status
<b>A Well Co-Ordinated And Co-Operative Group Of Businesses And Individuals That Deal With The Public Which Successfully Promotes The Community.</b>		
Economic Development Plan Goals Have Been Achieved	Establish regular communication with businesses to improve their sustainability and understanding of council activities	Regular meetings held.
<b>Fully Operational Medical and Pharmacy Facilities Run by Quality Service Providers that Provide Appropriate and Affordable Access to on site GP's and other Specialist Medical Care</b>		
A Community that is Fully Aware of and Responsible to Primary Health Care Needs	Implement health issues awareness activities in the workforce	Number of Health activities undertaken
	Subsidise the cost of Council's bus for groups wishing to access specialist medical services.	Status of bus subsidy policy
	Lobby State health to provide half yearly dental visits	Number of lobbying activities
	Ensure the maintenance of visits by specialist health services. (cardio, ENT etc)	Number of instances of health professionals visits to the shire
Establish a Partnership with Central West Hospital and Health	Enter into a partnership and ensure facilities are maintained.	Progress with establishment of CWHH board as service provider
	Ensure service levels are maintained.	Frequency of service level review

Outcome	Strategies	Measure
Board to Provide a Quality Health Service		
Quality Health Infrastructure that meets Community Needs	Liaise with Qld Health in the upgrade of Health facilities in both towns including the provision of mortuary facilities in Birdsville.	Mortuary facilities provided
<b>Quality Sporting Facilities.</b>		
Well Maintained, Quality Sporting Facilities which meet Community Needs with Additional Facilities as Appropriate for the Communities	Council assist all clubs to maintain facilities to an appropriate and safe standard.	Facilities are appropriately maintained.
	Council sporting facilities are maintained to an appropriate standard	Facilities are maintained as required.
<b>Economic</b>		
<b>Land and Infrastructure Development that Facilitates and meets the Needs of the Growing communities.</b>		
Town Planning Scheme which will Meet Community Needs and Growth into the Future	Adopt a new Planning Scheme for the Shire compliant with new legislation	New Planning Scheme adopted
<b>A Major and Sustainable Tourism and Events Industry</b>		
Well Planned Tourism Initiatives	Review the tourism and economic development plan to ensure it is relevant to current trends and issues	Tourism Plan reviewed
	Maintain membership of OQTA and RAPAD and other relevant tourism orientated associations.	Memberships maintained.
	Position Birdsville as a location for small to medium conferences.	Number of conferences attracted.
	Develop Business Plans for the Birdsville Caravan Park and Birdsville Lodge	Business Plans developed
	Develop the Birdsville Courthouse as a important tourist feature as funds allow.	Progress the development of the Birdsville Courthouse as funds allow.
	In consultation with QPWS, landholders and native title holders, develop the 4x4 track through the Munga Thirri National Park	Route Operational for May 2018
<b>A Transport Network Maintained in Line with the Rest of the State.</b>		
A Well Maintained Shire Road Network which meets the needs of the Road Users	Carry out works in line with works program	Percentage of planned works that are completed each year.
Airports and Services that Meet Community Requirements	Implement the development plans for Bedourie and Birdsville airports as funds allow.	Percentage of funded airport development works completed.
All Main Roads in the Shire are Bitumen Sealed	Lobby State and Federal Government for road funding so that hthe Eyre Developmental Road is completely sealed in 5 years	% of Eyre Developmental Road sealed
	Lobby State and Federal Government for road funding so that the Birdsville Developmental Road is completely sealed from Birdsville to Roseberth within 3 years.	% of Birdsville Developmental Road sealed

Outcome	Strategies	Measure
<b>Council is a Leader in the Region which Supports Regional Co-Operation, Resource Sharing and Partnerships</b>		
Council Continue to Lead the Region in Co-operation and Resource Sharing	Cooperate with RAPAD/ORRG/ORWG Councils in resource sharing and purchasing activities where mutually beneficial.	Number of resource sharing activities undertaken
<b>Council Leadership deliver Growing and Diversified Industries which provide ample Employment Opportunities to Shire Residents.</b>		
An Economic Development Plan in place which Enables New Businesses to be Developed	Identify and actively market available land stocks	Council land sales
<b>Council is Recognised as the Sole Road Construction Provider in the Shire</b>		
Maintain a Profitable Plant Operation	Review plant hire rates and performance periodically	Status of annual plant review
Council Owns and Operates a Quality Plant Fleet	Carry out plant changeover in accordance with plant replacement program	Percentage compliance with plant replacement program
	Implement the NHVMS for plant maintenance and servicing.	NHVMS implemented.
Council Maintains its Sole Invitee Status for all DMR and NDRRA Works	Lobby Federal and State to ensure NDRRA works are offered to Council on a basis which does not negatively impact on Council	Number of lobbying activities undertaken
<b>Sustainable Quality Council Assets which meet Community Needs.</b>		
Well Maintained Council and Community Assets with Additional Facilities as Appropriate for the Communities	Review assets management plans for Water, Sewerage, Buildings and Roads in conjunction with ORRG/ORWG.	Percentage of asset management plan actions implemented within agreed time frames
	Review Council service levels and benchmark against industry standards	Progress staged service level reviews
	Seek funding assistance for the development of new or renewal of facilities in line with the prioritised program as finance allows.	Percentage of grants that are aligned with Council strategy
<b>Governance</b>		
<b>A Sustainable and Effective Organisation</b>		
A Quality, Effective and Motivated Workforce	That Council develop and implement a comprehensive training and development plan for Councillors and staff which is aimed at delivering Council's strategic outcomes.	Progress with needs analysis review
	Conduct regular performance appraisals for all staff.	Percentage of staff with up to date performance review
	Promote the employment and development of local residents.	Percentage of staff that are local residents
	Maintain work practices in line with the Workplace Health & Safety Legislation and Council's Safety System.	Number of WHS incidents
	Implement practices across the organisation, which are in line with Council quality assurance system.	Ongoing compliance with QA system
	Review Councils Human Resources Policy to maintain its relativity to the	Progress with attraction and retention review

Outcome	Strategies	Measure
	new award and industrial relations legislation as amended.	
Best Practice Corporate Governance	Maintain high standard of ethical conduct.	Frequency of ethical conduct and policy training
	Provide adequate support and development opportunities to ensure that corporate skills and knowledge are current and leading edge.	Percentage of skills development program activities that are funded
	Develop and maintain a Risk Management Plan.	Progress with risk management program development and implementation
Effective Knowledge Management Systems and Policies in Place	Implement the IT Vision 'Synergysoft' solution	Software is implemented
	Maintain an effective records management system which complies with legislative requirements.	Frequency of review of records management system and policy
	Develop, implement and maintain Telstra GWIP solution realising the benefits provided by 4G and optic fibre.	Progress with IT plan development
Long Term Financial Sustainability	Fund depreciation in line with Council's revenue policy and provide for asset renewal in line with asset management plans.	Compliance with asset management plan actions
	Ensure that grant and subsidy income is maximised where it is beneficial to do so.	Percentage of grant applications that are successful
Quality Administration and Service which meets Customer Needs	Ensure enquiries and customer requests are satisfactorily dealt with in a timely, appropriate manner.	Percentage of customer requests dealt with outside of targets
Effective Community Engagement	Develop and improve communications tools including Council website, rates newsletter, annual report etc.	Progress with annual review and update of communication tools effectiveness