



PUBLIC NOTICE

Digital TV Transmission Upgrade

Diamantina Shire Council advises that during the next maintenance visit to the digital TV retransmission service the video format for the commercial channels will be upgraded to Mpeg4. The current video format for those channels is Mpeg2.

The upgrade will improve TV reception and reliability and any pixilation or "lip sync" issues will be removed.

In most cases, no action will be required. Your TV or set-top-box will automatically detect the new Mpeg4 format. Viewers will be able to continue to watch digital television with improved quality and reliability.

However some older or cheaper units might not be able to receive the Mpeg4 format.

What to do if your television doesn't work

Firstly, consult your television's user manual. This may provide information as to whether your television is Mpeg4 compatible. In some cases it may be necessary to conduct a factory reset. You should consult your manual prior to doing this.

Modern televisions are akin to computers and require software or firmware to be upgraded from time to time in order to operate properly. It is possible that some televisions may be compatible with Mpeg4 but may not operate correctly without the most up-to-date software or firmware being installed. For some models it may be necessary to modify the televisions settings, which is contained under codec or format setting. Again it is best to consult with the user manual or contact the manufacturer to confirm its compatibility. If you do not have a manual for your television it is possible to download manuals for various makes and models online.

If you establish that your television is not compatible with the Mpeg4 format, in order to receive the commercial free to air channels you will need to either upgrade your television or set top box to an Mpeg4 compatible unit.

This change does not include ABC and SBS TV channels, which will continue to be retransmitted on Mpeg2 format.

Bedourie will be upgraded on Tuesday 20 Sep 2016

Birdsville will be upgraded on Thursday 22 Sep 2016

For more information please contact Harin Karra on 4746 1202.

Leon Love
CHIEF EXECUTIVE OFFICER
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