Report Time 01/04/2025 06:52 Report ID R37938521

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Event March/April 2025 QLD Weather Event (Northern, Western and Southern QLD)

# **Key Updates**

\*Updates since last whole-of-government key messages distribution in red

# Weather update

- Major Flood Warnings continue for numerous catchments across western Queensland flood waters in these
  catchments are expected to move through slowly over the next few weeks and will likely lead to extended
  community isolation for many towns across the region.
- Minor to Moderate Flood Warnings are current for catchments elsewhere across western Queensland and through parts of northern, central and southeast Queensland.
- A Flood Watch is current for catchments across the southern interior of Queensland this may be expanded to include additional catchments across parts of central and southeast Queensland from later today.
- Slow-moving showers and thunderstorms with locally heavy falls, which may lead to flash flooding, will be possible across northern and central Queensland over the next few days.
- Rain areas and isolated thunderstorms with locally heavy rain will develop across western Queensland during today, before extending further east across the state into Wednesday. This activity may lead to localised flash flooding and could potentially cause some new or renewed river or creek rises given many catchments are now wet and will respond quickly to any heavy, short duration rainfall.
- Drier conditions are expected to return to western Queensland from later this week and will continue into next week.

### **Current warnings**

<u>Australian Warning System - Local Government Warnings</u>

#### **EMERGENCY WARNINGS (1)**

 EMERGENCY WARNING - CONSERVE WATER NOW - Charters Towers - Issued at 5:00pm, Tuesday 25 March 2025

# WATCH AND ACT (4)

- WATCH AND ACT MONITOR CONDITIONS Burdekin (LGA) FLOOD Issued at 7:45am, Sunday 30 March 2025
- WATCH AND ACT MONITOR CONDITIONS Charters Towers Local Government Area FLOOD Issued at 12:00 noon Sunday, 30 March 2025



- WATCH AND ACT MONITOR CONDITIONS Ernest Henry Bridge & surrounding residents (Flinders) FLOOD -Issued at 8:00am, Saturday 29 March 2025
- WATCH AND ACT PREPARE NOW Quilpie FLOOD Issued at 9:00am, Thursday 27 March 2025

#### **ADVICE WARNINGS (14)**

- ADVICE STAY INFORMED Longreach Regional Council area FLOOD Issued at 5:00pm, Sunday 30 March 2025
- ADVICE STAY INFORMED Barcoo Shire Council area FLOOD Issued at 4:00pm, Sunday 30 March 2025
- ADVICE STAY INFORMED Giru and Surrounding Communities FLOOD Issued at 1:00pm, Sunday 30 March 2025
- ADVICE STAY INFORMED Mary River Catchment Low-lying areas FLOOD Issued at 11:00am, Sunday 30
   March 2025
- ADVICE STAY INFORMED Townsville (LGA) FLOOD Issued at 1:00pm, Friday 28 March 2025
- ADVICE MONITOR CONDITIONS Paroo FLOOD Issued at 7:00pm, Thursday 27 March 2025
- ADVICE MONITOR CONDITIONS Bulloo Shire FLOOD Issued at 7:00pm, Thursday 27 March 2025
- ADVICE MONITOR CONDITIONS Quilpie Shire FLOOD Issued at 6:30pm, Thursday 27 March 2025
- ADVICE MONITOR CONDITIONS Murweh Shire Council FLOOD Issued at 10:40am, Thursday 27 March 2025
- ADVICE STAY INFORMED Boulia (LGA) FLOOD Issued at 8:36am, Tuesday 25 March 2025
- ADVICE STAY INFORMED Cloncurry (LGA) FLOOD Issued at 7:16pm, Monday 24 March 2025
- ADVICE MONITOR CONDITIONS Diamantina (LGA) FLOOD Issued at 7:30am, Monday 24 March 2025
- ADVICE STAY INFORMED Winton (LGA) FLOOD Issued at 3:56pm, Saturday 22 March 2025

# **Emergency alerts**

NIL

### **Current advice**

- Queenslanders should visit <u>www.disaster.qld.gov.au</u> for information about conditions in their local area.
- Queenslanders should also subscribe to weather updates from the BOM Weather app, and their local council via the relevant council disaster dashboard (<a href="mailto:getready.qld.gov.au/find-your-local-council">getready.qld.gov.au/find-your-local-council</a>).
- Evacuation centres are listed on the local government disaster dashboards. To find the nearest evacuation centre, visit <a href="www.disaster.qld.gov.">www.disaster.qld.gov.</a>au.
- Dangerous flooding is always a risk in these events and residents are urged to follow the warnings and listen to the advice of local authorities.
- Please don't put yourself, your family or our first responders at risk. Never drive, ride or walk into floodwater.
- Keep a close eye on children and stay away from flooded roads, creeks and drains.
- As wet weather is forecast for Queensland over coming days causing safe and familiar routes to become dangerous.
- Drive to the conditions, reduce speeds, and if it's flooded, forget it.
- If it is an emergency and your life is in danger, please call Triple Zero (000).
- Visit <u>www.qldtraffic.qld.gov.au</u> for the most reliable and up-to-date information regarding closures and traffic alerts, download the QLDTraffic app or call 13 19 40.
- For non-life-threatening flood and storm emergency assistance during severe weather events call 132 500, visit 132500.qld.gov.au or download the SES Assistance QLD App.



#### **Emergency services response**

- There has been no loss of life and there are no missing people as a result of this weather event in Queensland.
- QPS has deployed sworn and unsworn officers to Western and Central Queensland to assist with the flood response in impacted townships and communities.
- QPS urges drivers to exercise caution on the roads in wet weather. Always plan your journey ahead, and make sure you allow additional time for lower speeds, delays, and diversions.
- Queensland Fire and Rescue swiftwater firefighters have responded to several rescues and evacuations over the past 48 hours and remain strategically positioned and ready to respond today.
- Queensland Fire Department has a strong contingent of crews assisting communities with recovery activities as floodwaters recede.
- Queensland Fire and Rescue personnel are starting to conduct damage assessments in locations where floodwater has started to recede, which will provide vital information to inform local recovery activities.
- SES has received 70 requests for assistance in the 24-hours from 12AM 31 March to 12AM 1 April 2025.
- SES deployed 26 members to Charleville on Sunday, 30 March, to support local SES to assist Hungerford, Thargomindah, Cunnamulla, Quilpie and Eulo.
- SES deployed 12 members to Longreach yesterday to support local SES to assist Jundah, Windorah, Stonehenge and other communities in these areas.
- Planning is underway for additional SES deployments to support communities as flood peaks move downstream and assist the clean-up as water recedes.
- Those requiring assistance from any emergency service or local government to hose out flood affected properties, request a 'washout' by visiting 132500.qld.gov.au, using the Queensland SES assistance app for iOS and Android devices or calling 132 500.
- SES crews across Western and Southern Queensland have been using flood boats to assist in the evacuation and resupply of various communities across the regions due to significant flooding of the region and inundation of properties.
- Planning continues for potential short, medium, and long-term impacts of the weather system, including ongoing flooding impacts, with coordination through the Queensland Ambulance Service (QAS) State Operations Coordination Centre (SOCC).
- QAS remains able to respond to cases in impacted parts of Queensland, with strategies in place to support communities that have been isolated due to weather damaged roads.
- Additional paramedics have been positioned to support vulnerable communities.
- Planning has been enacted to support evacuations centres and places of refuge within impacted areas.
- The Clinical Hub remains well positioned to provide clinical oversight of patients impacted by the weather event.

#### Disaster support

- QRA is closely monitoring the evolving impacts of the flooding and is positioned ready to activate all support measures required through the DRFA.
- QRA has worked with the National Emergency Management Agency (NEMA) to activate disaster assistance under the joint Commonwealth-state Disaster Recovery Funding Arrangements (DRFA).
- Seven council areas are receiving funding for their counter disaster operations, emergency road repairs, and the reconstruction of essential public assets: Barcoo, Bulloo, Boulia, Diamantina, Murweh, Paroo, Longreach, Quilpie, and Winton



- A \$5 million Emergency Fodder Support Package and freight subsidies up to \$5,000 can also be accessed by farmers in the above nine LGAs.
- <u>Personal Hardship Assistance</u> is available for eligible flood impacted residents in Barcoo, Bulloo, Quilpie, and Winton, including emergency grants of \$180 per person, up to \$900 for a family of five or more to purchase things like food and clothing.

## **Critical infrastructure (power)**

- As at 5:45am on Tuesday 1 April 2025, there are 330 customers without supply due to severe weather and flooding that has, and continues to impact Western Queensland.
- Current customer outages include:
- Barcoo Shire Council 130 (Jundah, Windorah)
- Bulloo Shire Council 102 (Thargomindah)
- Paroo Shire Council 13 (Eulo)
- Quilpie Shire Council 80 (Adavale, Cheepie, Toompie, Wyandra)
- Winton Shire Council 4 (Tucson and Melrose Stations)
- For updates on outages, go to <u>Ergon Energy Network Outage Finder</u> and social media.
- Ergon crews were able to commence make safe, assessment and repair activity in Jundah, Adavale and some surrounding areas yesterday by shipping in crews and equipment via aircraft and road – where it has been possible and safe to do so. A close watch will be kept at all times on flooding and weather conditions.
- Ergon will be transporting additional crews into Jundah today including a second generator for the Jundah water supply plant.
- Network supply has been restored between Quilpie to the outskirts of Adavale township, including the
  telecommunications tower at Adavale which has been restored. The high voltage line into the town has now
  been restored, with crews now working to restore the low voltage lines connected to properties over coming
  days.
- Early this morning (Tuesday) the township of Thargomindah was de-energised for electrical safety as the flood waters continued to rise. A total of 102 customer sites (households, businesses, pumps etc) have been de-energised. This has also impacted the Telstra tower and the evacuated hospital. The health clinic at the airport has back-up generation. Thargomindah is supplied via a high voltage feeder from Cunnamulla. Crews will fly into Thargomindah to commence restoration once it's safe to do so.
- Information on any resulting electricity outages will be available via <u>Energex</u> and <u>Ergon Network's online</u> <u>outage finder</u> and <u>Ergon's Social media</u>.
- Due to the dangerous nature of flooding and flood-related hazards, Ergon crews won't enter areas that haven't been deemed safe by Emergency Services and will not risk the safety of themselves or the community.
- If your premises has been inundated, we cannot restore power to it until a licenced electrician has completed a safety check.
- Keep well away if water comes near electrical equipment. Don't attempt to turn off your solar power system if any components are wet. Never try to use an electrical appliance while standing in water, or barefoot. Stay aware of overhead powerlines if you use a boat to cross floodwaters.
- Any electrical appliances that have been inundated should be either repaired by a qualified technician or thrown out.
- Do not use generators indoors and be careful if using generators near flood waters.
- Report fallen powerlines to Ergon Network on 13 16 70 for Ergon Energy Network or Energex via 13 19 62 alternatively call 000.



### **Livestock**

- Report lost livestock to your local council.
- Lost and stranded livestock and pets can be a familiar sight during and after a natural disaster.
- If you find lost livestock or pets, report it to your local council <u>Search the local government directory</u>
- If the owner of the livestock is not known and National Livestock Identification System (NLIS) tags are visible on cattle, contact us by calling 13 25 23 as the owner can be traced via the NLIS database.
- Do not approach, crowd around, or try to catch lost livestock they may be frightened and disoriented.
- For sick or injured animals or livestock, contact your nearest vet.
- Learn about moving cattle during and after a natural disaster <u>Bringing animals home after a natural disaster</u>.

## Emergency fodder

- Emergency fodder has arrived and is ready to be distributed to primary producers impacted by the western Queensland floods.
- Please contact your local disaster management group (your local council) urgently if you need fodder for your livestock (<a href="https://www.localgovernment.qld.gov.au/for-the-community/local-government-directory/search-the-local-government-directory">https://www.localgovernment.qld.gov.au/for-the-community/local-government-directory/search-the-local-government-directory</a>).
- If you are coordinating fodder through other industry contacts or local networks, ensure that fodder meets strict biosecurity restrictions and does not contain invasive <u>weeds</u>, <u>seeds and pests</u> including <u>fire ants</u>, to prevent introducing them to your property (<a href="https://www.business.qld.gov.au/industries/farms-fishing-forestry/agriculture/biosecurity/laws/biosecurity">https://www.business.qld.gov.au/industries/farms-fishing-forestry/agriculture/biosecurity/laws/bio
- For information on livestock nutrition and animal health (<a href="https://www.business.qld.gov.au/industries/farms-fishing-forestry/agriculture/disaster/flood">https://www.business.qld.gov.au/industries/farms-fishing-forestry/agriculture/disaster/flood</a>)
- For further advice, contact the Department of Primary Industries on 13 25 23.

### Carcass disposal

- Your local council can provide assistance with animal carcass disposal.
- Any deceased animals must be disposed of safely.

## **Primary producers support**

- Financial assistance is now available to primary producers affected by the western Queensland floods including:
  - <u>Disaster Assistance Loans</u> up to \$250,000 to repair or replace damaged plant, equipment and buildings, and to assist to re-establish your business.
  - O Disaster Assistance (Essential Working Capital) Loans up to \$100,000 for essential working capital to continue business operations.
  - O Freight subsidies of up to \$5,000 per property to move essential materials such as stock, feed, machinery, fuel, water, and building and fencing materials.
  - Free rural financial counselling from the Rural Financial Counselling Service.
- Check your eligibility and how to apply.
- For loan applications visit the <u>QRIDA website</u> or call 1800 623 946.
- For freight subsidies contact the Department of Primary Industries on 13 25 23.

#### **Household safety**

• Do not use your BBQ if you have brought it indoors – it must be used in well-ventilated areas.



- If your gas cylinders are water damaged, don't use them and dispose when safe to do so.
- Ensure power boards and leads are damage-free and protected from water and tripping hazards.
- Snakes may also be present in floodwaters. If you see a snake, don't attempt to catch or remove it yourself contact a licenced snake removalist in your local area.

#### **Generator safety**

- If you are using a diesel/petrol/gas generator, you will need to take extra precautions against carbon monoxide poisoning.
- Fuel-burning generators produce toxic carbon monoxide gas, which is colourless, odourless and can reach life-threatening concentrations before being noticed.
- Take these steps to protect yourself from carbon monoxide when using your generator:
- Run your generator outside only and be careful if using generators near flood waters.
- Position your generator away from open windows, including those of your neighbours.
- Use a battery-operated carbon monoxide alarm with the generator. This will alert you if levels become dangerously high.
- More details visit: <a href="https://www.energex.com.au/safety/safety-at-home-or-work/electrical-generator-safety">https://www.energex.com.au/safety/safety-at-home-or-work/electrical-generator-safety</a>

### **Housing and accommodation support**

- The Department of Housing and Public Works and QBuild teams are on standby ready to commence response
  and recovery activities for any potential impacts from the current severe weather event across western and
  northern Queensland, when safe to do so.
- If your home has been damaged or destroyed, we can help. Anyone can contact 13 QGOV (13 74 68) or visit <a href="https://www.gld.gov.au/housinghelp">www.gld.gov.au/housinghelp</a> for housing assistance.
- Housing Service Centres and QBuild offices continue to operate as normal in the affected regions.
- Social housing tenants with emergency maintenance issues can call 1800 808 107. Continue to follow local safety messages and take precautions to stay safe.
- Anyone requiring assistance should contact the Homeless Hotline on 1800 474 753 24.

### Roads

- Visit <u>www.qldtraffic.qld.gov.au</u> for the most reliable and up-to-date information regarding closures and traffic alerts. You can also download the QLDTraffic app or call 13 19 40.
- With more rain expected in the coming days, additional debris and hazards may be present in the river systems. Please navigate with caution, keep a good lookout and stay alert.

#### **Central West District**

- The CWD has heavy vehicle, over size and over mass, restrictions in place until Friday 4 April 2025.
- All unsealed roads are closed, with majority of secondary sealed roads also closed including:
  - O Barcaldine Aramac
  - O Aramac Torrens Ck
  - O Aramac Muttaburra
  - O Cramsie Muttaburra
  - O Boulia Winton
  - O Jericho Blackall
  - O Quilpie Windorah



- The Landsborough Highway is open within the district to Cloncurry albeit several locations between Kynuna to Cloncurry have water over the road.
- The Thomson Developmental Road (Longreach Jundah):
  - O A CWD inspector conducted a road assessment on Monday 31 March 2025 through to Jundah.
  - O Repair works have been instigated as a result of the inspection with Longreach Regional Council and Barcoo Shire Council completing silt removal, shoring of concrete works and new fill placement at various sites.
  - Reconstruction is also being undertaken at Moonday and Emu Creek floodways to enable safe access across these catchments.
  - O The road is expected to be passable to light 4WD vehicles by Tuesday, for use by an approved list of emergency service vehicles to access into Jundah.
  - Further repairs will continue this week before the road will be open to the public.

#### Fitzroy District

Dawson Developmental Road (Springsure-Tambo) – remains closed at the Claude River Crossing.

### Mackay / Whitsundays District

- Current road closures include:
  - Mount Ossa Seaforth Road
  - O Yakapari Seaforth Road Between Springcliffe Drive and Aviland Drive
  - North Eton Road
  - Marian-Eton Road Sandy Creek crossing
  - Marlborough-Sarina Road Connors River Collaroy Road closed due to flooding at multiple locations between Oxford Downs and Lotus Creek
  - O St Lawrence Croydon Road.
  - May Downs Road

### North Queensland District

- Gregory Development Road remains closed north of Charters Towers at Dotswood due to long-term flooding
  of Lolworth Creek; water levels have receded below bridge deck level at Clarke River, which is awaiting bridge
  inspection and debris clean up once Charters Towers Regional Council can pass Lolworth.
- Hervey Range Road is currently closed at Dotswood due to long-term flooding of the Burdekin River.
- Woodstock-Giru Road is currently closed at various locations, including Black Gully, due to flash flooding and water over the road.
- Ayr-Ravenswood Road is currently closed at Scott's Creek, due to flash flooding and water over the road.
- The Flinders Highway is now open.

# Wide Bay

- The Bruce Highway remains open. Electronic message signs advise road users to drive to the conditions and be aware of potholes. Repairs are programmed or underway at locations where damage has occurred.
- Several other roads in the district are impacted by closures or water over the road, and aftereffects like potholes are being managed.
- As flood waters receded, crews will need to assess the safety of roads and bridges prior to reopening them.
   Motorists are encouraged to remain patient as the dangers are not always obvious.



#### **South West**

- The Diamantina Developmental Road (Charleville Quilpie) between Charleville and the Quilpie–Adavale Road is open under restrictions to essential travel/freight only. Condition will remain until a full impact assessment can be undertaken.
- The Diamantina Developmental Road (Charlieville Quilpie) between Quilpie–Adavale Road and Quilpie is closed (Bulloo River crossing). Drainage structures will require post flood inspections.
- The Diamantina Developmental Road (Quilpie Windorah) between the Eromanga turn off and Windorah is closed.
- The Mitchell Highway from Cunnamulla to Charleville is open under restrictions to essential travel/freight only. Conditions will remain until a full impact assessment can be undertaken.
- The Bulloo Developmental Road remains closed at multiple locations between Cunnamulla and Bundeena, including Paroo River (Eulo) & Bulloo River (Thargomindah).
- The Quilpie-Thargomindah Road is closed. Major drainage structures will require post flood inspections.
- The Cooper Developmental Road between Quilpie and Eromanga is open under restrictions to essential travel/freight only. Condition will remain until a full impact assessment can be undertaken.
- The Cooper Developmental Road between the Quilpie Shire Council border and Bundeena is closed.
- The Balonne Highway between St George and Cunnamulla is closed in multiple locations. Major drainage structures will require post flood inspections.
- The Bollon Charleville Road is closed.
- Heavy vehicles such as Type 2 freight and travellers in the west must go through Roma due to the impacts on the state-controlled road network:
  - O Network is restricted to 4.5m wide loads due to wet conditions
  - O National Highway remains open
  - O Inland Freight Route open for business in the South West

#### **Maritime Safety**

- For the most current information regarding access to pilotage areas and coastal waterways, visit Maritime Safety Queensland's Dashboard <a href="https://www.qldmaritime.msq.qld.gov.au">www.qldmaritime.msq.qld.gov.au</a>.
- If your safety is at risk, call Triple Zero (000) or use VHF-16 on your marine radio.

## **Public Transport**

- Translink continues to work with school bus service operators to assess conditions. Parents and students can contact the bus operator directly for more information relating to their service.
- All Townsville and Mackay urban services are now operating, with some diversions in place due to localised flooding.
- There are impacts to some long-distance coaches. Contact your service operator for more information.

#### Rail

- Floodwaters continue to impact the regional rail network with closures in place across sections of the North Coast line, Mount Isa line and the Central West line.
- Freight and long-distance travel train customers are being informed directly of impacts.
- Road coaches are in place for travel train services where trains are unable to operate, and roads remain open.
   If you are booked on a long-distance travel train service, visit queenslandrailtravel.com.au for the latest service information.



### **Aviation**

• Check with your airline to confirm your flight status.

#### **Customer service**

- Download the Digital Licence app. It is legally the same as your physical card, so you will be able to use it to
  prove your identity in a weather event. <u>Download the Digital Licence app | Transport and motoring |
  Queensland Government</u>
- Due to changing conditions, use our <u>online map</u> to check if your local Customer Service Centre is open before visiting. Alternatively, we have more than 60 services available <u>online</u> for your convenience.

#### **Health**

- Due to rising floodwaters in Thargomindah, the town's Community Clinic has temporarily relocated and is currently operating from the evacuation centre located at the airport.
- All other health facilities and hospitals in the affected areas are open as per normal and resourced to support the community during the flooding event.
- Anyone presenting to a health facility or hospital for care will be seen and they will only be discharged if it is clinically safe to do so.
- We are closely monitoring our health facilities and hospitals in affected areas and supporting staff as required.
- We are resupplying food and medical supplies to facilities and hospitals as required if they are isolated due to floodwater, with assistance from partner agencies.
- Queensland Health is in contact with vulnerable patients to provide necessary support if they are prevented from accessing a hospital or health facility.
- People who are unsure if their medical condition is an emergency can call 13 HEALTH (13 43 25) 24/7 to speak with a registered nurse who can provide health information and assess their symptoms.
- Queensland Health is working with the Department of Primary Industries and other stakeholders regarding mental health and wellbeing supports for affected communities.
- People should continue to call Triple Zero (000) immediately in a medical emergency.
- Download the Emergency+ App at emergencyplus.com.au. This mobile phone app pinpoints the caller's location with GPS coordinates to provide to Triple Zero (000) call-takers during an emergency.
- Food, liquids or medicines that have come into contact with contaminated floodwater can cause illness and should be thrown out.
- Rainwater tanks and bore water holding tanks impacted by floods are likely to contain harmful organisms and may also become breeding sites for mosquitoes.
- To reinstate tanks, they will need to be emptied once it is safe to do so, and cleaned and sanitised on the inside. Any plumbing, guttering, downpipes and roof surfaces will also need to be cleaned and sanitised.
- It is recommended to contact your local water tank supplier for advice on the best sanitation method for your tank. You may need to hire a professional tank cleaner.

# **Hygiene**

 People should avoid walking through floodwater and mud as much as possible due to the risk of soil-borne diseases, such as leptospirosis and melioidosis, wound infections, diarrhoea, conjunctivitis, ear, nose and throat infections and other infections.



- If they cannot avoid contact with floodwater, people should wear enclosed and water-resistant footwear and protective gloves and cover any cuts, abrasions and sores with water-resistant dressing to reduce the risk of infections.
- People should seek medical attention as soon as possible if they develop a fever or infection following contact
  with floodwater, mud or damaged material, or if they have a cut or wound that becomes dirty, red or sore, or
  it is deep.
- Petrol or diesel-powered generators can produce carbon monoxide gas so must only be operated in a wellventilated outdoor area and kept dry.
- Both black fly and mosquito bites can be avoided by applying insect repellent on exposed skin, especially
  when outside at dawn or dusk, and wearing long, loose, light-coloured clothing and closed-in footwear.
- Black fly bites can be avoided by applying insect repellent on exposed skin, especially when outside at dawn
  or dusk; wear long, loose, light-coloured clothing and closed-in footwear and use flying insect spray, or plug-in
  insecticide devices to kill black flies indoors.

#### Schools/education

• For school closure updates, visit <u>closures.qld.edu.au</u>.

### **Community support services**

- Community Recovery is at STAND UP in relation to the Western Qld Rainfall and Flooding March 2025 event.
- Community Recovery is working closely with local councils to identify human and social recovery impacts and community needs.
- For residents seeking support, help is available as follows:
  - O Up to date disaster support information can be found at <a href="www.qld.gov.au/DisasterHelp">www.qld.gov.au/DisasterHelp</a>
  - Local community support service information, including for people needing emotional support, can be found at: <a href="https://www.qld.gov.au/community/disasters-emergencies/disasters/resources-translations/regional-support-brochures">https://www.qld.gov.au/community/disasters-emergencies/disasters/resources-translations/regional-support-brochures</a>
  - The Community Recovery Hotline 1800 173 349 is available 24/7 to provide information and support.
  - The dedicated Community Recovery Lifeline Hotline 1800 116 671 is available 24/7 for specialist disaster counselling.

### **Businesses**

 Get disaster support for your business at <u>business.qld.gov.au</u> and fill out the disaster impact survey at <u>business.qld.gov.au/survey</u>

#### **Environmental impacts**

• Environmental officers are monitoring environmental impacts and are providing support to operators of regulated sites within the affected area.

### Wildlife

- People should avoid entering floodwaters as they may be contaminated with sewage or other harmful materials, and crocodiles and snakes can turn up in unexpected places.
- All crocodile sightings can be reported to the Department of the Environment, Tourism, Science and Innovation (DETSI) using the QWildlife app or by calling 1300 130 372.
- Stranded native animals can be reported to the RSPCA on 1300 ANIMAL (1300 264 625).



• If you see a snake, wait for it to move away of its own accord. If you need to have a snake removed from your home, contact a licenced snake removalist in your local area.

#### **Tourism**

- Visitors planning on traveling to the impacted areas are urged to check local and road conditions and confirm with their travel providers before departure.
- Potential tourism impacts are being closely monitored.
- Tourists and visitors are encouraged to visit our <u>visitor safety tips</u> on the Queensland Government website to find information on what to do, who to call, and where to go in the event of severe weather.

#### **National Parks and other protected areas**

- The Queensland Parks and Wildlife Service is closely monitoring the situation and will take action to ensure visitor safety as required.
- A number of wet season closures are already in place for many national parks in North West Queensland, and future closures will be implemented as needed.
- A full list of closed areas is available at the park alerts website <a href="https://parks.desi.qld.gov.au/park-alerts">https://parks.desi.qld.gov.au/park-alerts</a>
- Please observe all signage, barriers and directions from rangers, and do not enter closed areas.
- Anyone with a camping booking can request a refund by visiting <u>gld.gov.au/camping</u>.
- Notifications will be sent directly to affected campers and commercial operators.
- Entering closed areas in national parks, state forests and other QPWS-managed areas is not only dangerous but is illegal and can result in an on-the-spot fine of \$645.
- Please monitor the park alerts website on the department's website for up-to-date information on closures.

# **Approval**

Prepared	Angela Offen - Coordinator (Public Information)	01/04/2025 07:06
Endorsed	Angela Offen - Coordinator	01/04/2025 07:07
Approved	Tonya Graham - Coordinator	01/04/2025 07:11
Authorised	Deborah De Vincenzo - Tasking Officer	01/04/2025 07:59

